

# Heather House, Tyne and Wear



# Heather House

Heather House is a **residential care home** in Birtley, Durham. We provide support for up to 11 individuals with autism, learning disabilities, challenging behaviour, mental health needs, Down's syndrome and epilepsy.

Our large home is made up of the main house, which has nine bedrooms, and a two bedroom bungalow also on the grounds. In the main house, we have good **communal areas** such as a kitchen, dining room, large lounge and spacious garden!

Our bungalow also has a lovely kitchen, diner and large living room - great for socialising! Both bedrooms in the bungalow have **en-suites** attached, and there is also a communal bathroom.





## A place to call home

At Heather House, we encourage the people we support to get involved in both **community and in-house activities**! Our current housemates enjoy doing craft sessions, discos, board games, bingo and baking.

We also encourage the people we support to become **active members of the community**. This can include using local shops and cafes on a regular basis, looking for volunteering opportunities and attending courses at local colleges and libraries!

Our home also has great **public transport links** nearby to travel to neighbouring towns like Newcastle and Durham.





# Your needs at the centre of all we do

Whether you need support for a few hours or around the clock, our support teams can help you live a more independent life.

## **Your choice, you're in control**

We tailor your support around your needs and choices. You can rely on us for safe, flexible and personalised support.

## **Support to live your life**

We offer high quality, bespoke support and enable you to enjoy everyday life.

## **Your independence**

Through careful planning and reviews, we'll provide 'just enough' support, putting you at the centre of all decision making.

## **Use of technology**

Where relevant, we work with you to identify assistive technology to enhance your support, reduce support hours and progress towards greater independence.





# Quality care and support

We're committed to providing **high-quality, person-centred care and support**. Our goal is to help you live the fulfilling, meaningful and happy life you choose, with as much or as little support as you need.

**Our highly trained, specialist teams** work with you to co-create personalised support plans focusing on your interests, priorities and skills. You can rest assured your needs are at the centre of all we do.

***\*Data accurate as of March 2025.***



**100%\*** of our Scottish and Welsh registered services are graded overall compliant.



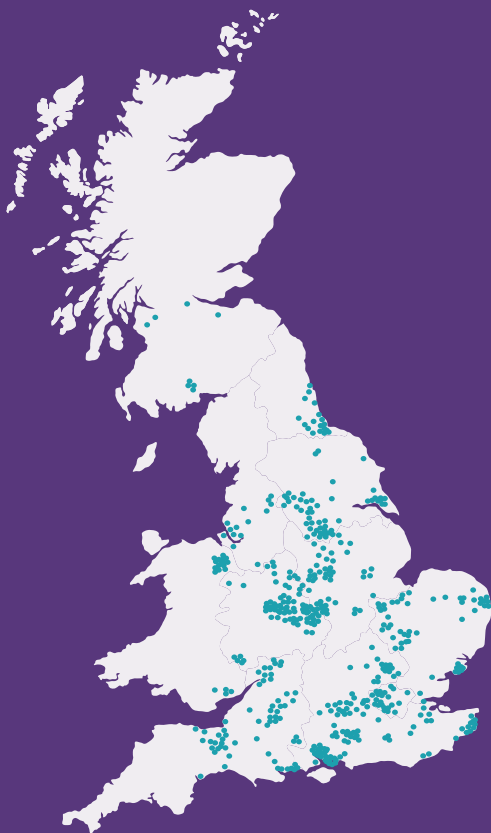
**89%\*** of our registered services in England are rated **Good or Outstanding**.



# About Voyage Care

Voyage Care is a sector-leading provider of specialist care and support to **3,500+ people** with learning disabilities, autism, brain injuries and other complex needs.

We offer **person-centred care** in a range of settings. This can be out and about in the community, in your own home or in one of our residential care homes.



## Get in touch

Contact our friendly enquiry team to discuss how we can support you or a loved one.



0800 035 3776



[referrals@voyagecare.com](mailto:referrals@voyagecare.com)



[www.voyagecare.com](http://www.voyagecare.com)